NAD

SOFTWARE UPGRADE PROCEDURE

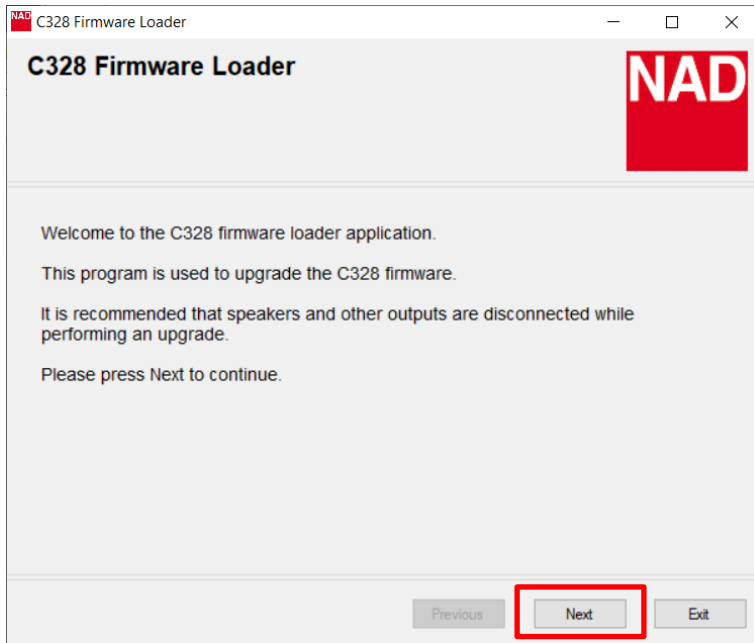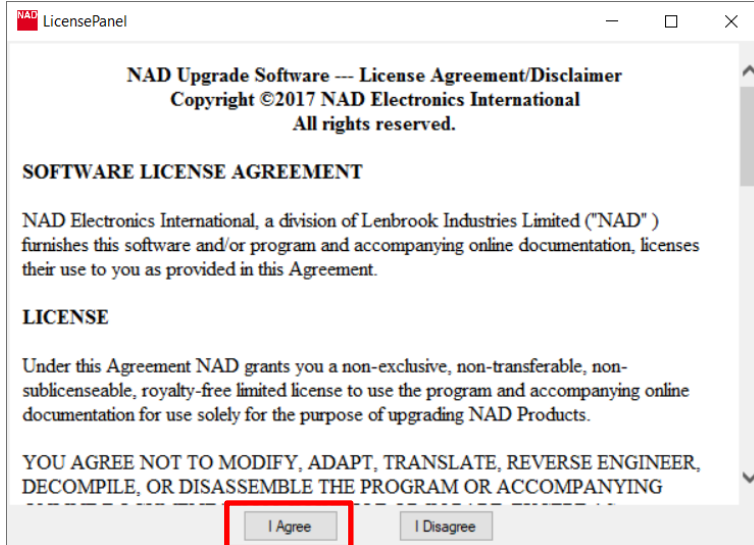| MODEL NUMBER	C328
REFERENCE NUMBER	TD2019-14-C328
DATE	19 January 2019

C328 SOFTWARE UPGRADE PROCEDURE

1   Connect your computer to C328's RS232 port using a RS232 serial cable or USB-to-RS232 cable.

2   With the supplied power cord connected to C328's AC Mains input, plug-in the power cord of C328 to a corresponding mains power source.

3   Switch ON the rear panel Power switch and then press the front panel Standby button to power up the unit from standby to operating mode.

4   Download the latest C328 software upgrade file from the C328 product page at nadelectronics.com. The software is downloaded as a zip file.

5   Save the software upgrade zip file to your "My Documents" or "Desktop". Remember the file's location.

6   Unzip the file. Extract and save all the contents of the unzipped file to a new folder.

7   From the folder, double click "C328 Upgrade.exe". Follow and select the highlighted items below.
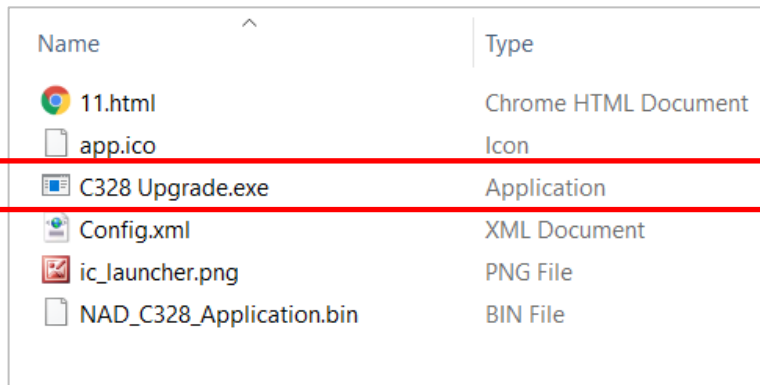
Name	Type
11.html	Chrome HTML Document
app.ico	Icon
C328 Upgrade.exe	Application
Config.xml	XML Document
ic_launcher.png	PNG File
NAD_C328_Application.bin	BIN File

SOFTWARE UPGRADE PROCEDURE

MODEL NUMBER	C328
REFERENCE NUMBER	TD2019-14-C328
DATE	19 January 2019

SOFTWARE UPGRADE PROCEDURE

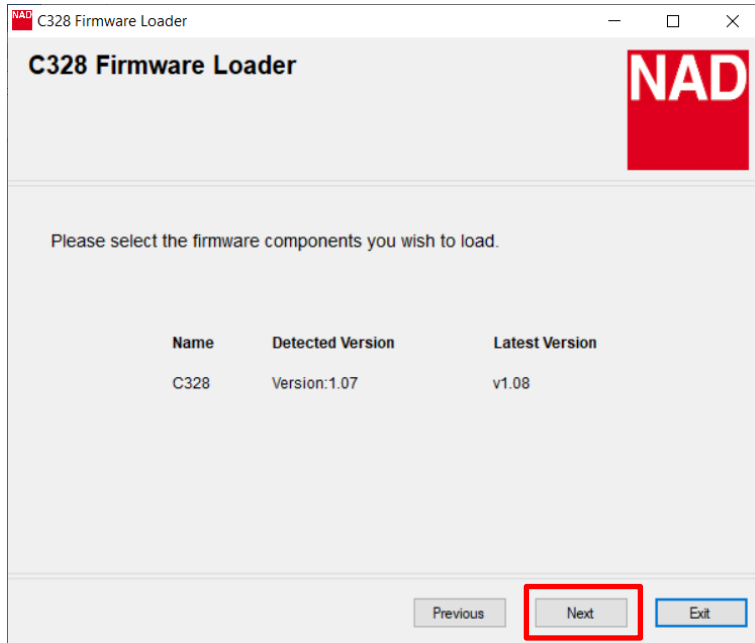| MODEL NUMBER	C328
REFERENCE NUMBER	TD2019-14-C328
DATE	19 January 2019
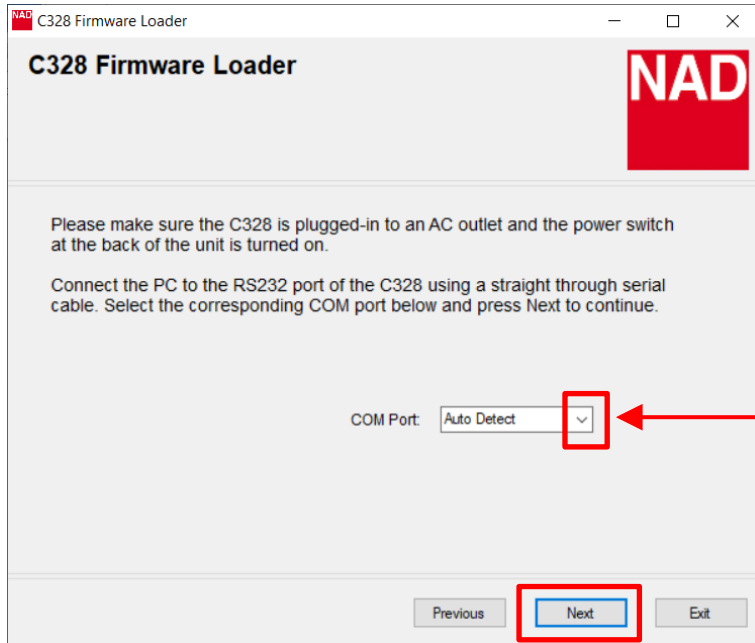
Select from the drop down "COM Port" tab the corresponding COM port where the serial cable is connected/interfaced.
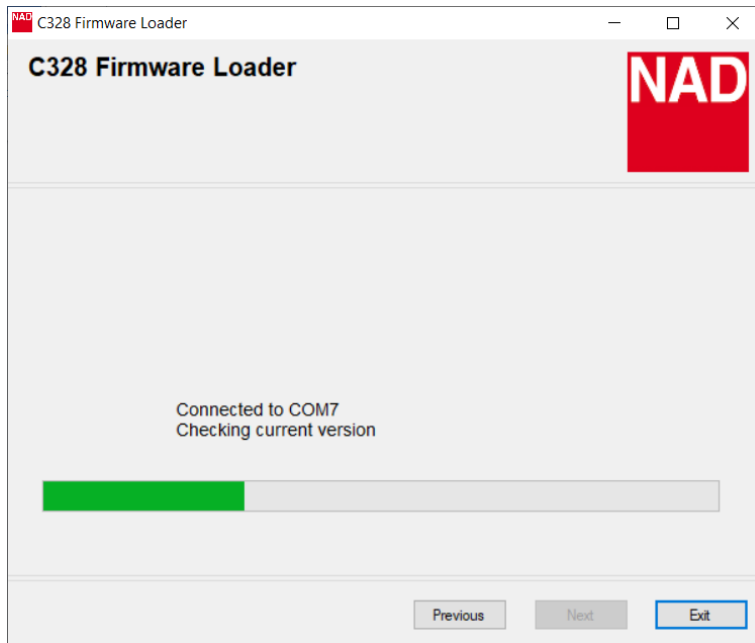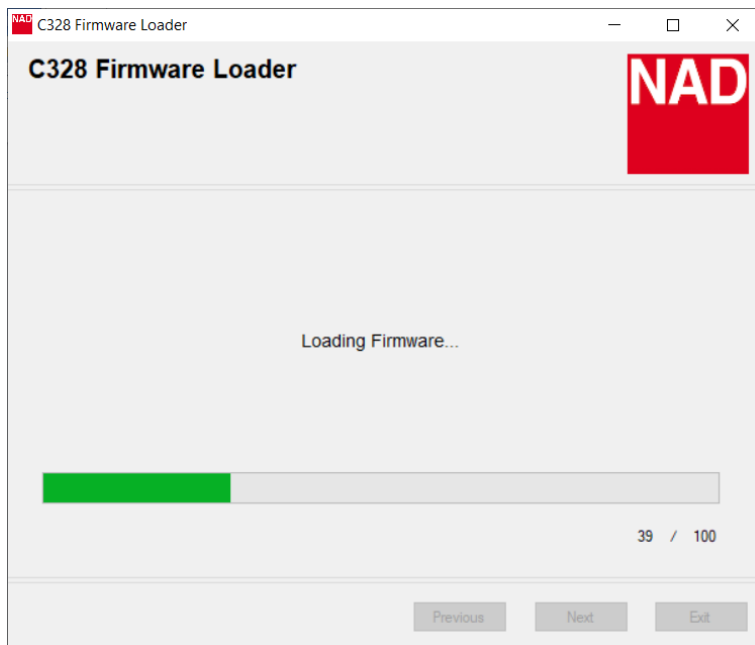
NAD Electronics International │ TD2019-14-C328
Information and details provided may be subject to change without notice.

Page 3 of 5

SOFTWARE UPGRADE PROCEDURE

MODEL NUMBER	C328
REFERENCE NUMBER	TD2019-14-C328
DATE	19 January 2019

The Detected and Latest firmware version details shown are for reference only.

If the Latest Version is higher than the Detected Version, select "**Next**" to proceed with software upgrade.

NAD Electronics International │ TD2019-14-C328
Information and details provided may be subject to change without notice.

Page 4 of 5

SOFTWARE UPGRADE PROCEDURE

MODEL NUMBER	C328
REFERENCE NUMBER	TD2019-14-C328
DATE	19 January 2019
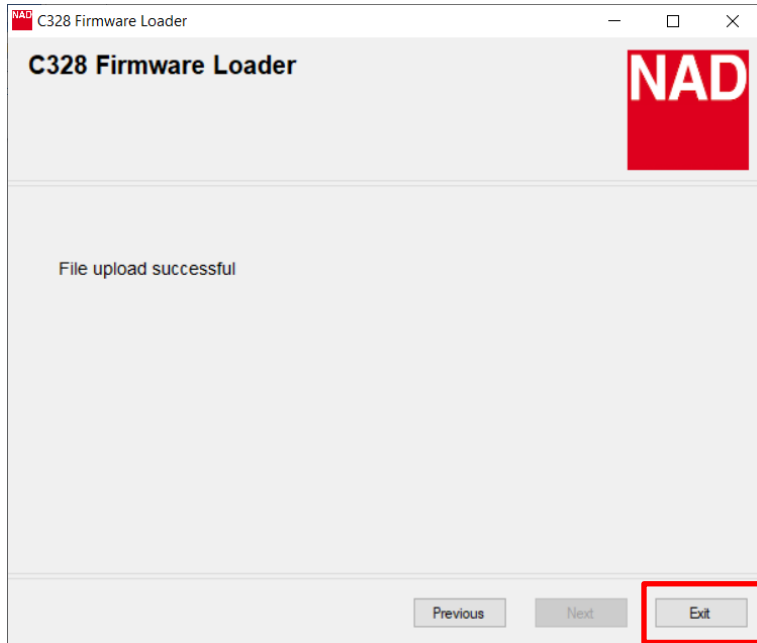
HOW TO CONFIRM SOFTWARE NUMBER DETAILS

Press and hold front panel buttons [< SOURCE] until the display shows the software number details.

HOW TO RESTORE THE C328 TO ITS FACTORY DEFAULT SETTINGS

Press and hold front panel buttons [SOURCE >] until the display shows "C3".