



# C338 SOFTWARE RELEASE NOTES

## 1.76

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C338 software update 1.76\* is a maintenance release that includes the following changes:

- Restore connectivity to Spotify Connect

\* Applies only to units up to serial number H216C338G19096

### Software Details

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Software details after automatic software update

- MCU : 1.76
- System firmware : 15337
- Cast firmware : 1.52

### IMPORTANT NOTES!

#### A. UPDATE PROCESS

##### **WARNING!**

Do not interrupt or power down the C338 at any stage of the automatic software update process.

During the automatic software update, it may seem like the process is hung up – front panel display appears stuck at 90% or flashing three hyphen ( - - - ) for as long as 5 minutes. This is normal - do not interrupt!

The process will eventually proceed with the completion of the update. The C338 will automatically restart after the update is completed and return to normal operating mode.



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## B. INTERRUPTION DURING UPDATE PROCESS

Undertake the following if there is power interruption, brown out or inadvertent powering down of the unit during the update process.

- 1 Switch ON the rear panel POWER switch. Powering up again the C338 will allow the interrupted update process to continue.
- 2 After switching ON the rear panel POWER switch, the front panel Standby LED will not illuminate and there will be No Display or a single blinking hyphen ( - ) will appear in the front panel display. This is normal - do not interrupt! This condition will continue up to 2 minutes.
- 3 The Standby LED will eventually illuminate amber. Single blinking hyphen continues to be shown in the front panel display. Do not interrupt this process!
- 4 Up to 5 minutes later, the blinking hyphen will escalate to four hyphen and front panel display will turn on or restart.
- 5 The Standby LED will flash and eventually turn solid Blue. The automatic software update is completed.
- 6 Press and hold < SOURCE to check the installed software version – it should show 1.76

### IMPORTANT!

- If power is interrupted at any stage during the C338 update process, repeat Step 1 again.
- Update your Google Home App to the latest version.
- The above sequence of events or indicators may vary or subject to change without notice.